



RealAgent®: Trusted Consumer Verification for Financial Payments

RealAgent® delivers powerful, real-time intelligence to help financial institutions, fintechs and payment providers verify consumer identity, improve contact accuracy and reduce fraud exposure before risk enters your ecosystem.

Phone Intelligence for Transaction Confidence

Verify contact accuracy and improve outreach across onboarding, servicing and collections.



Reassigned Numbers Database (RND) insights to prevent misdirected communications and reduce compliance risk



Activity scoring and line type identification to assess number quality and risk



Carrier and geographic context for fraud analysis

Identity and Record Validation for KYC and Customer Integrity

Strengthen identity confidence across Know Your Customer (KYC), onboarding, authentication and account recovery.



Email and address validation to improve data quality



Cross-channel name matching for identity consistency



Phone owner identification, when available



Consumer vs. business indicators for entity clarity

Risk Signals to Detect and Prevent Fraud

Surface early risk indicators to support fraud detection, monitoring and investigations.



SIM swap indicators to flag potential account takeover



Real-time signaling insights for suspicious activity

Smarter Data Across the Customer Lifecycle

From onboarding and transaction monitoring to collections and customer outreach, RealAgent® helps teams reduce risk, improve contact accuracy and make more confident decisions at every stage of the customer journey.

Schedule a demo: connect@somos.com