# 2026 TFNRegistry™ Roadmap: Navigating the Next Wave of Innovation

April 22, 2026

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# MEET YOUR PRESENTERS



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TOLL-FREE MEANS
BUSINESS
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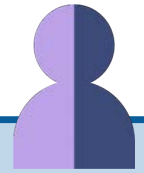


# Agenda

- 2025 Enhancements
- Redesigned User Experience
- Introducing Somos® Hub
- 2026-2027 Roadmap
- Q&A

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# 2025 Enhancements

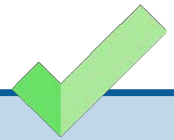


User Permissions Change

(UNS Notifications)



AutoFormat TFNs



Improved Alerts for TFNRegistry



Transaction ID Filter for RSR & HDS



HDS Support for New Statuses



Auto-Remove Invalid POTS NPA-NXX



History of Template Records

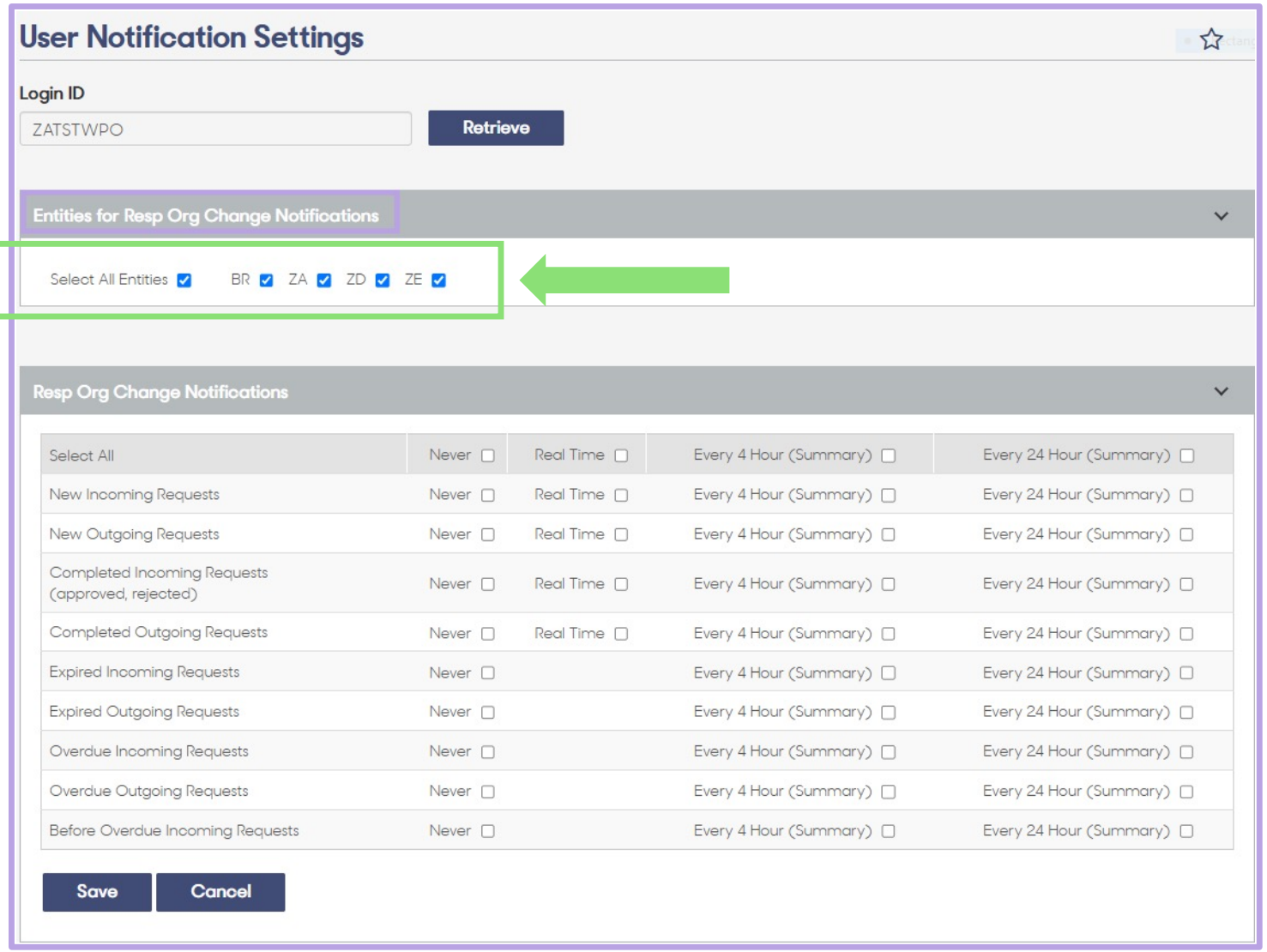


Disaster Recovery for Templates

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# User Permissions Change (UNS Notifications)

Enabled ability for users to select or unselect which Resp Orgs they want to receive notifications for

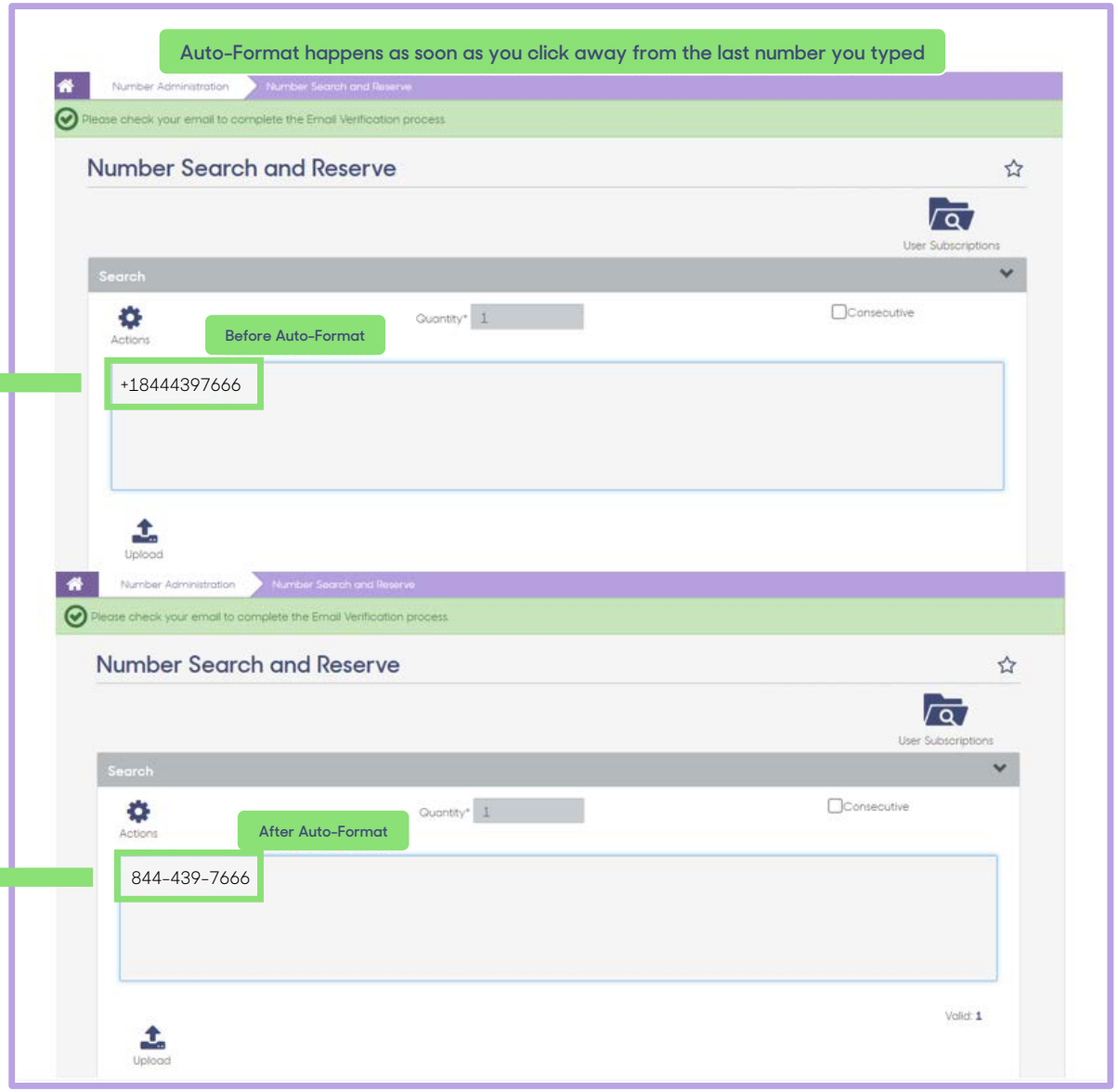



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# Auto-Formatting of TFNs

+18444397666

844-439-7666

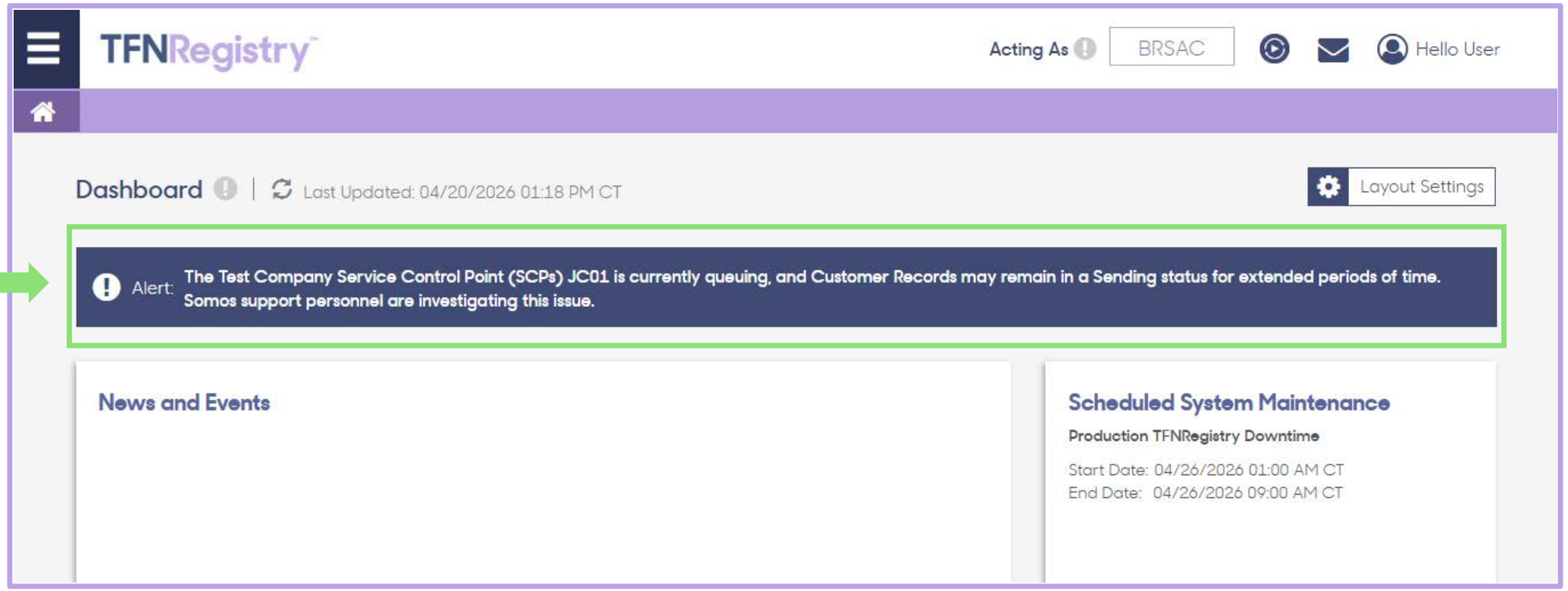



Expanded copy-and-paste functionality with support for leading "+" and E.164 format and introduced auto-formatting for vanity numbers exceeding 10-digits

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# Improved Alerts for TFNRegistry™

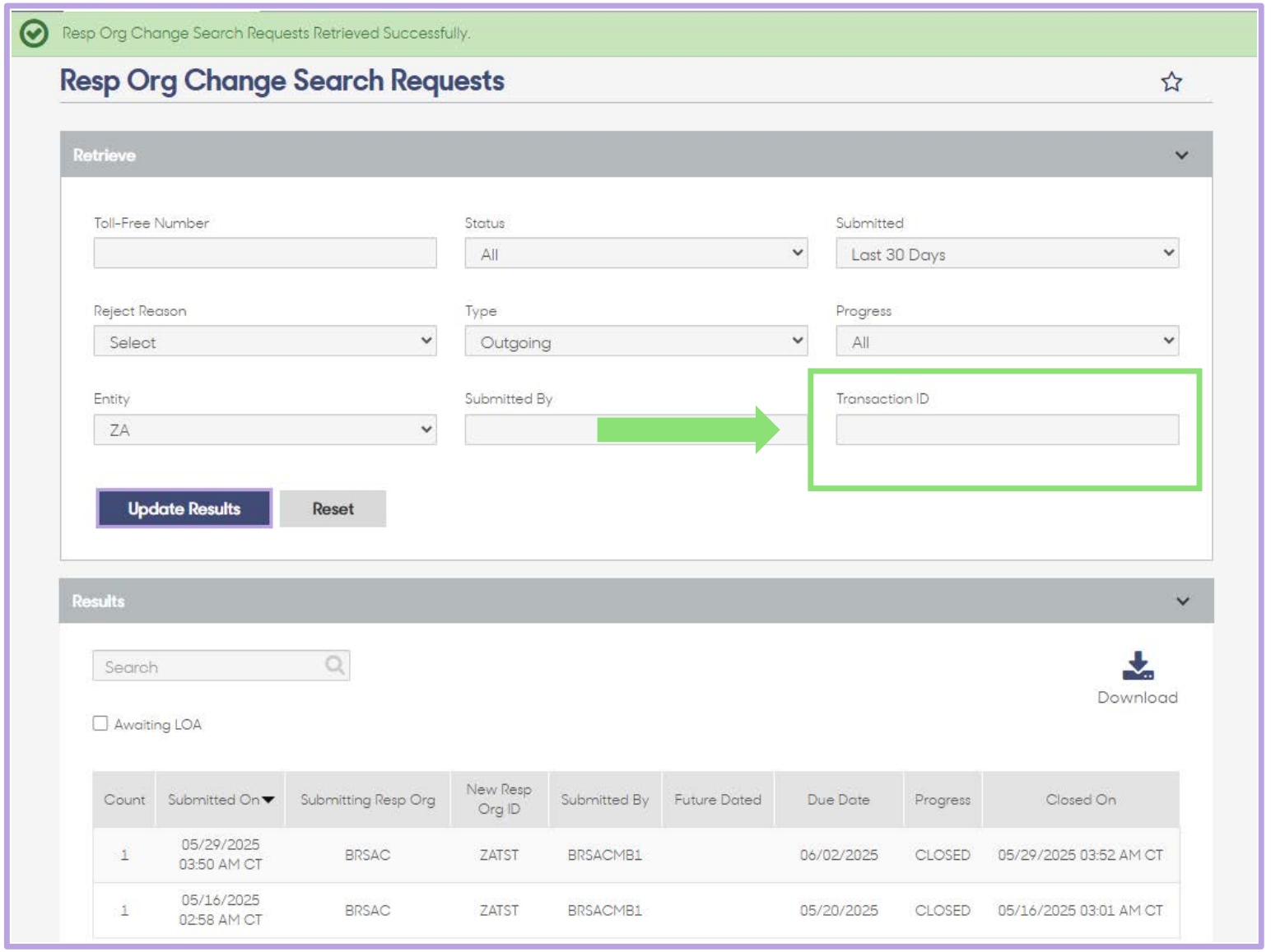
Implemented real-time alerts across TFNRegistry pages to display updates, issues and system status changes




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# Transaction ID Filter for RSR

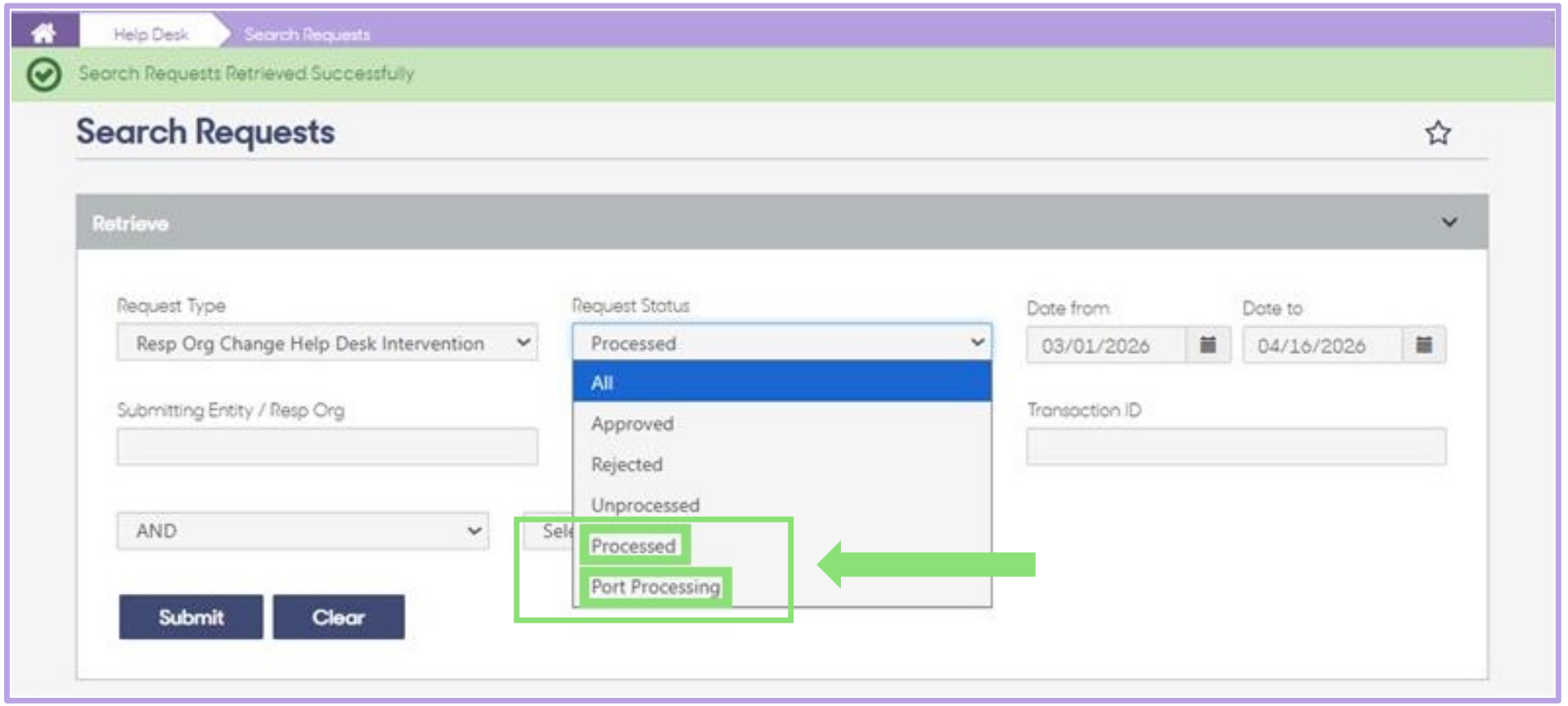
Added filtering capabilities using Transaction IDs on Resp Org Search Requests




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# HDS Support for New Statuses

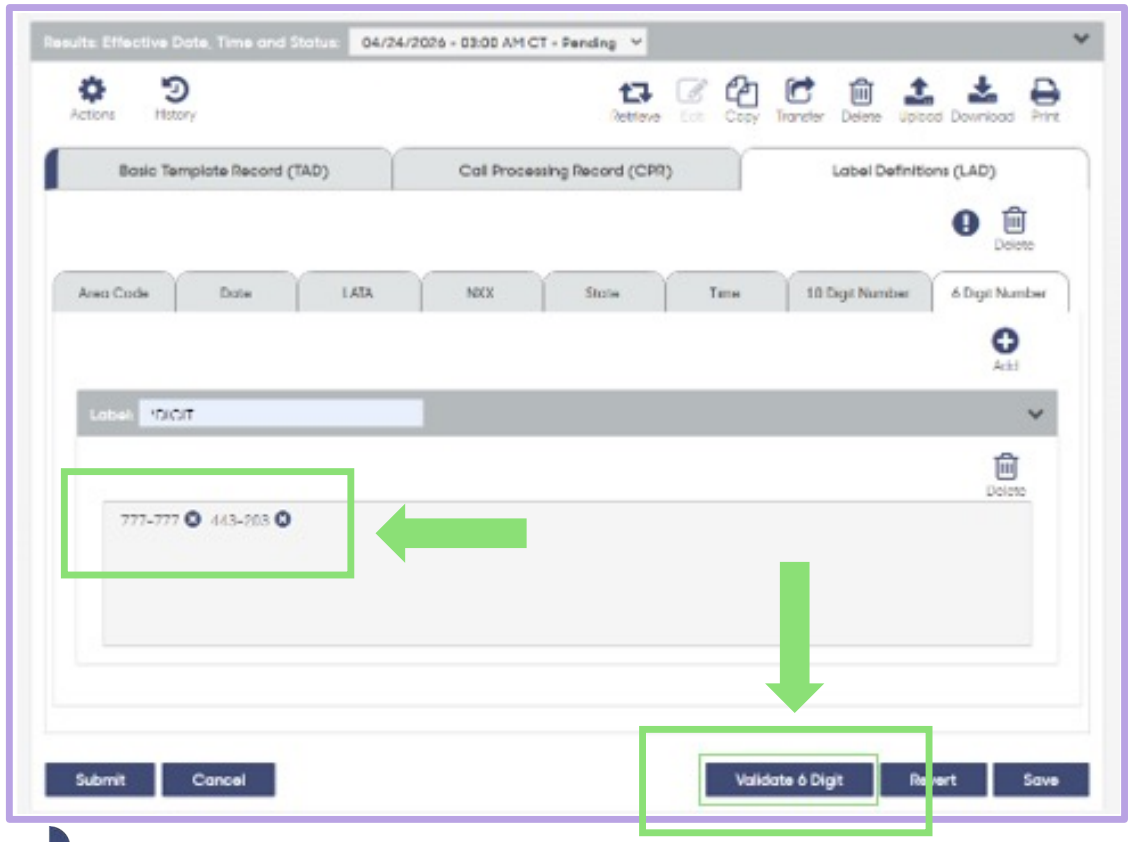
Introduced two additional statuses to Help Desk Support and Submission History screens, expanding from the original three

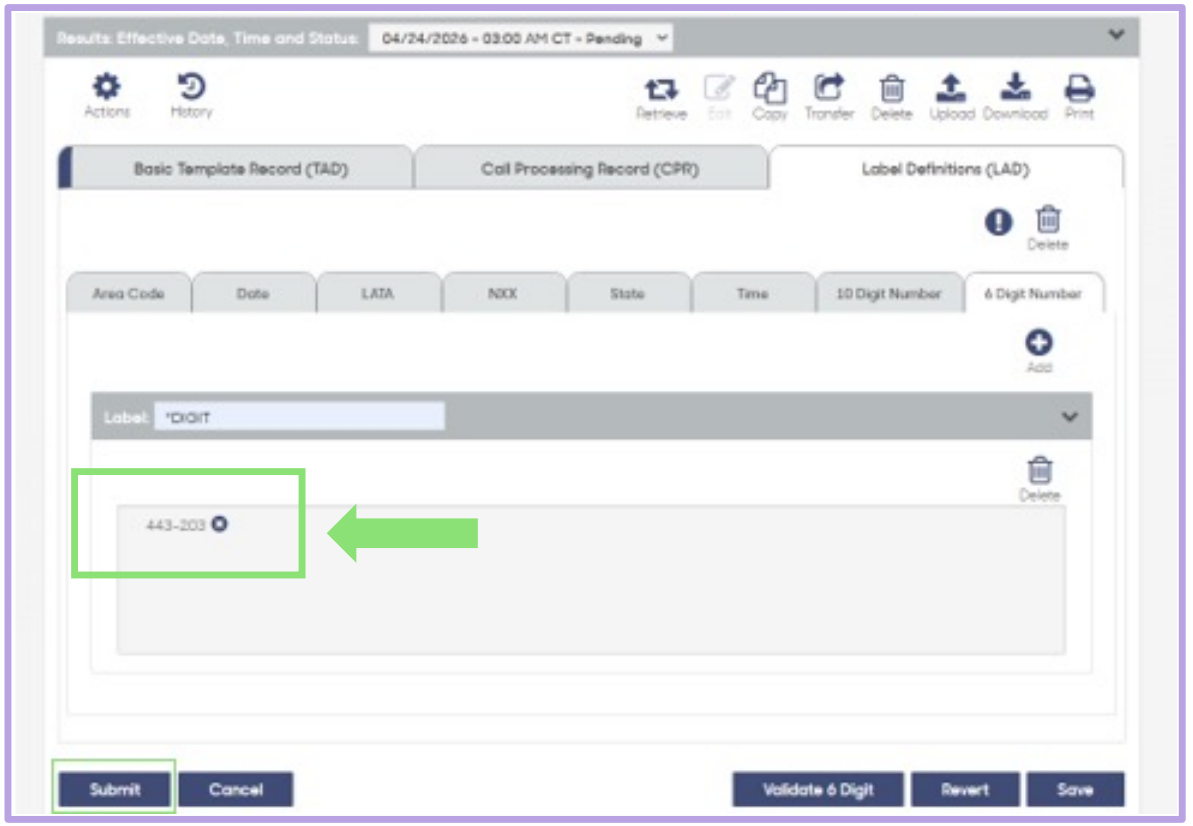



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# Auto-Remove Invalid POTS NPA-NXX

Added functionality to identify and remove invalid six-digit or ten-digit POTS values from Customer or Template Records

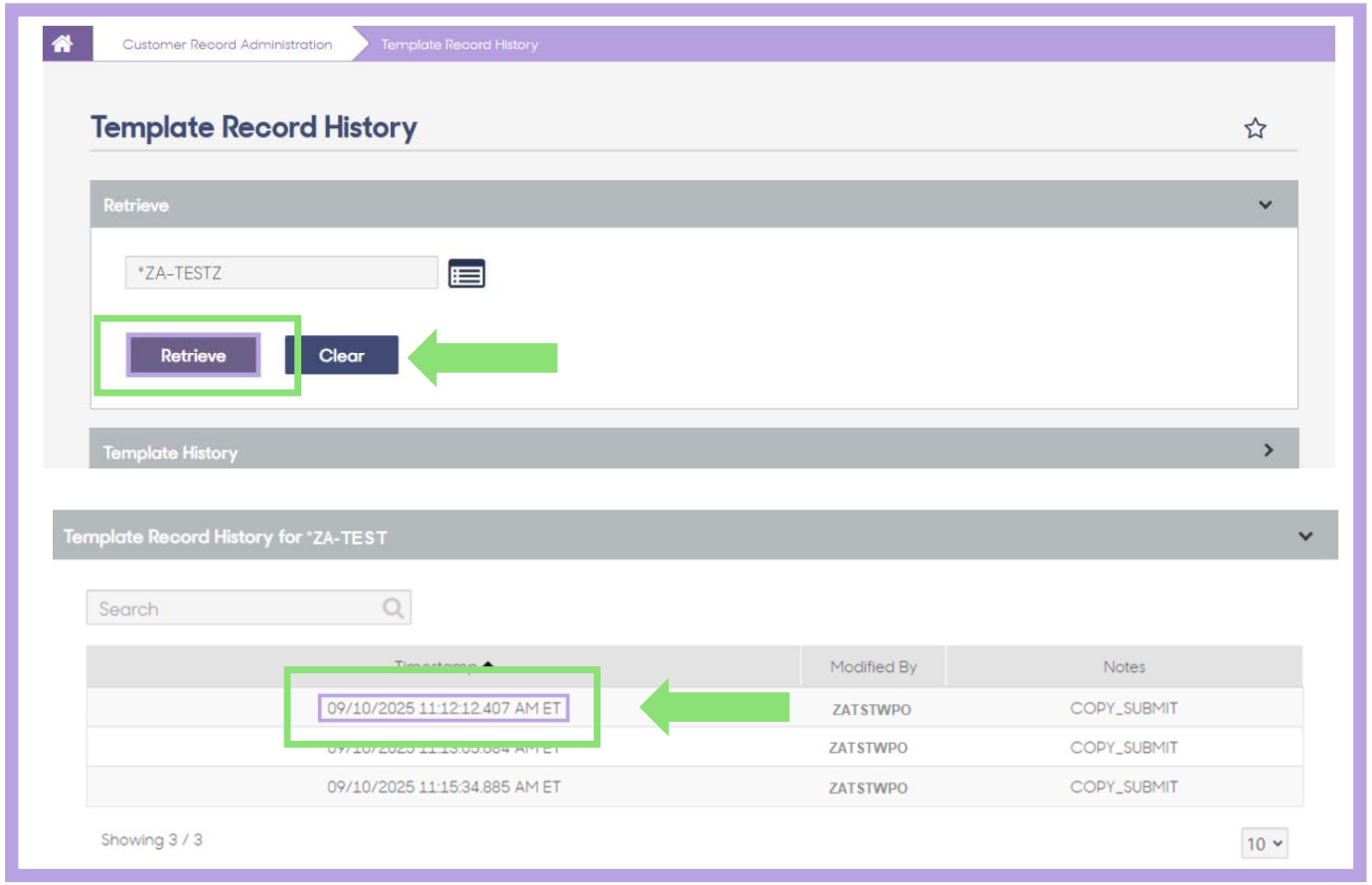



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# History of Template Records

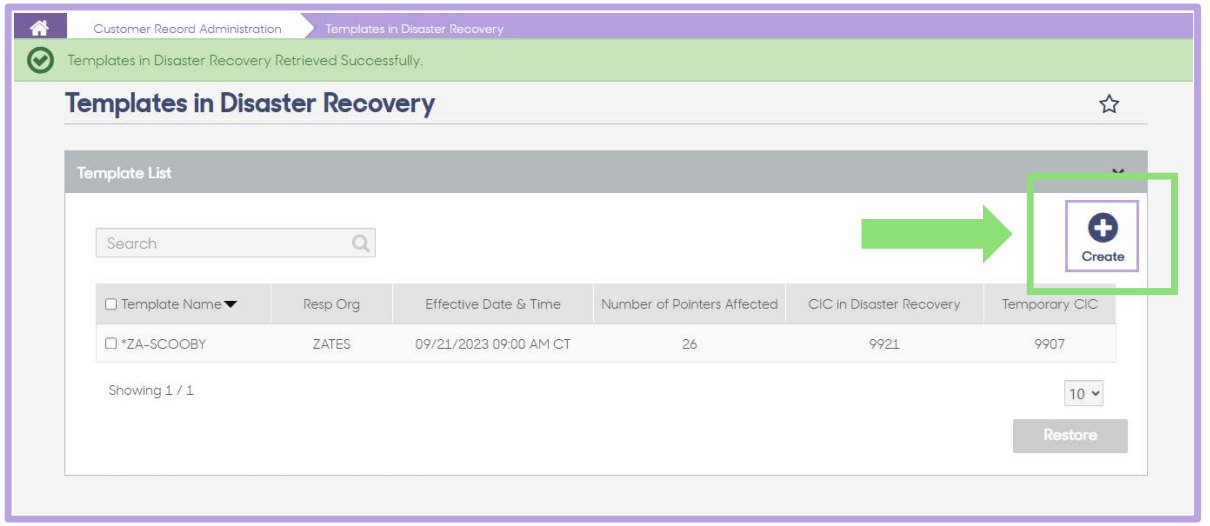
Created a new page where users can view the history of template records they have permission to access

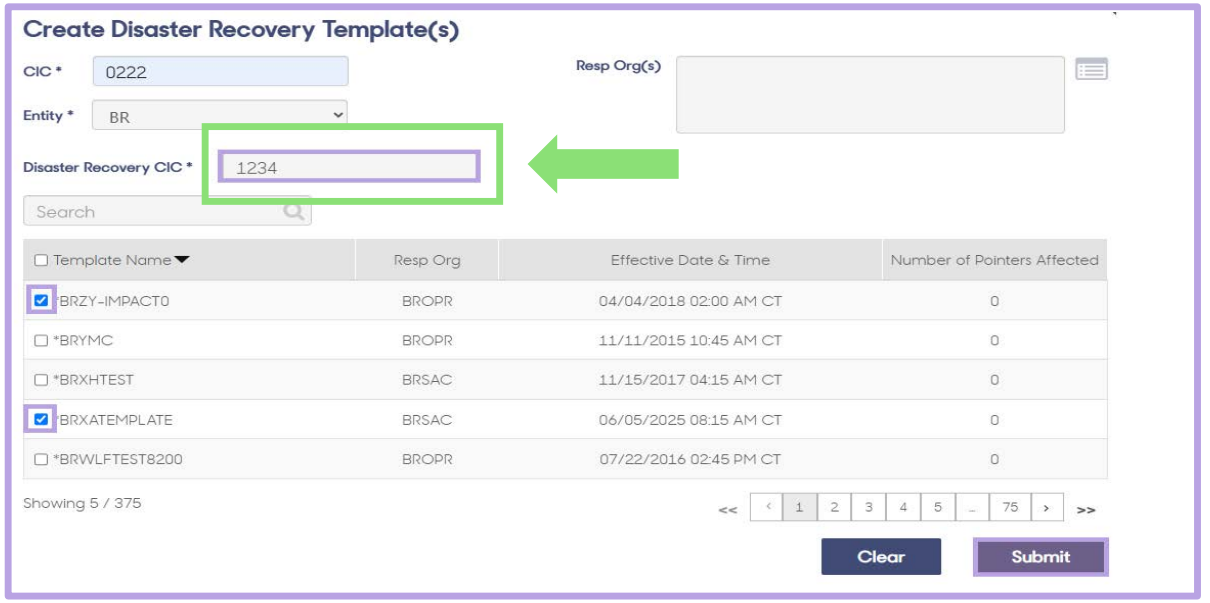



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# Disaster Recovery for Templates

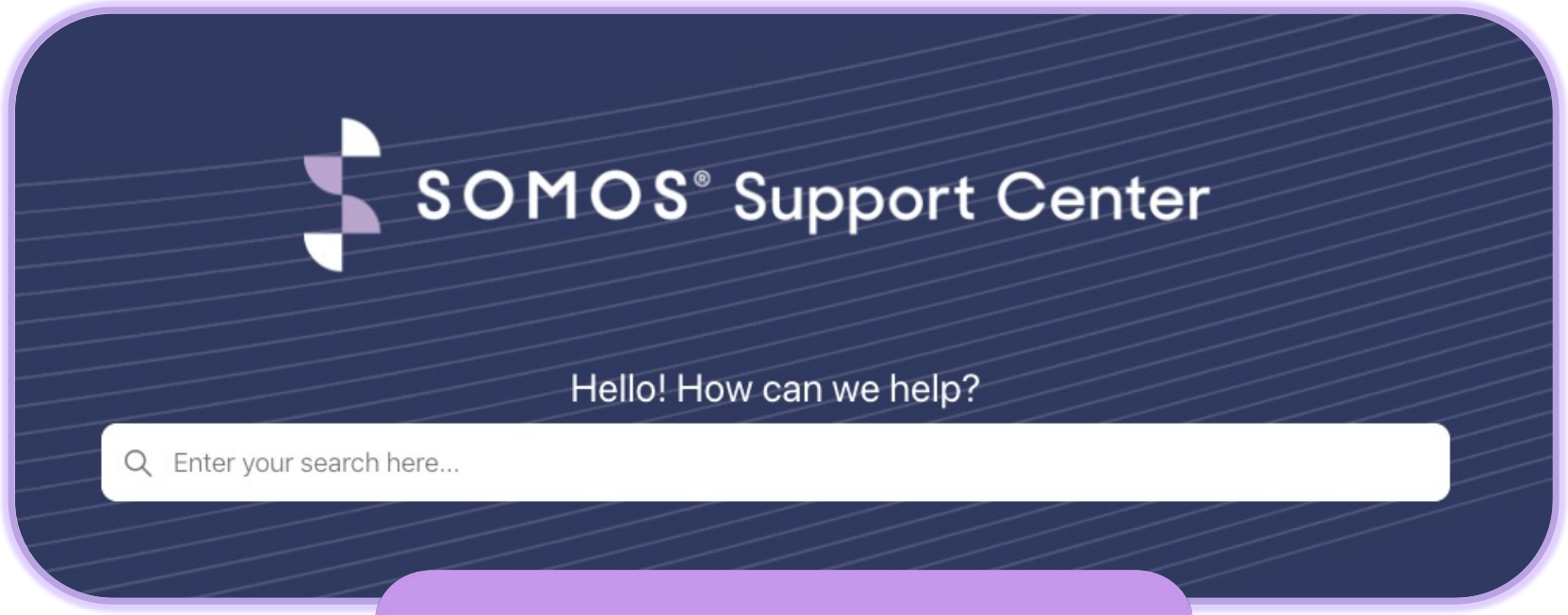
Launched a high-priority feature enabling customers to make changes to CICs during a disaster and revert back once the event is resolved




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# Need Additional Support?



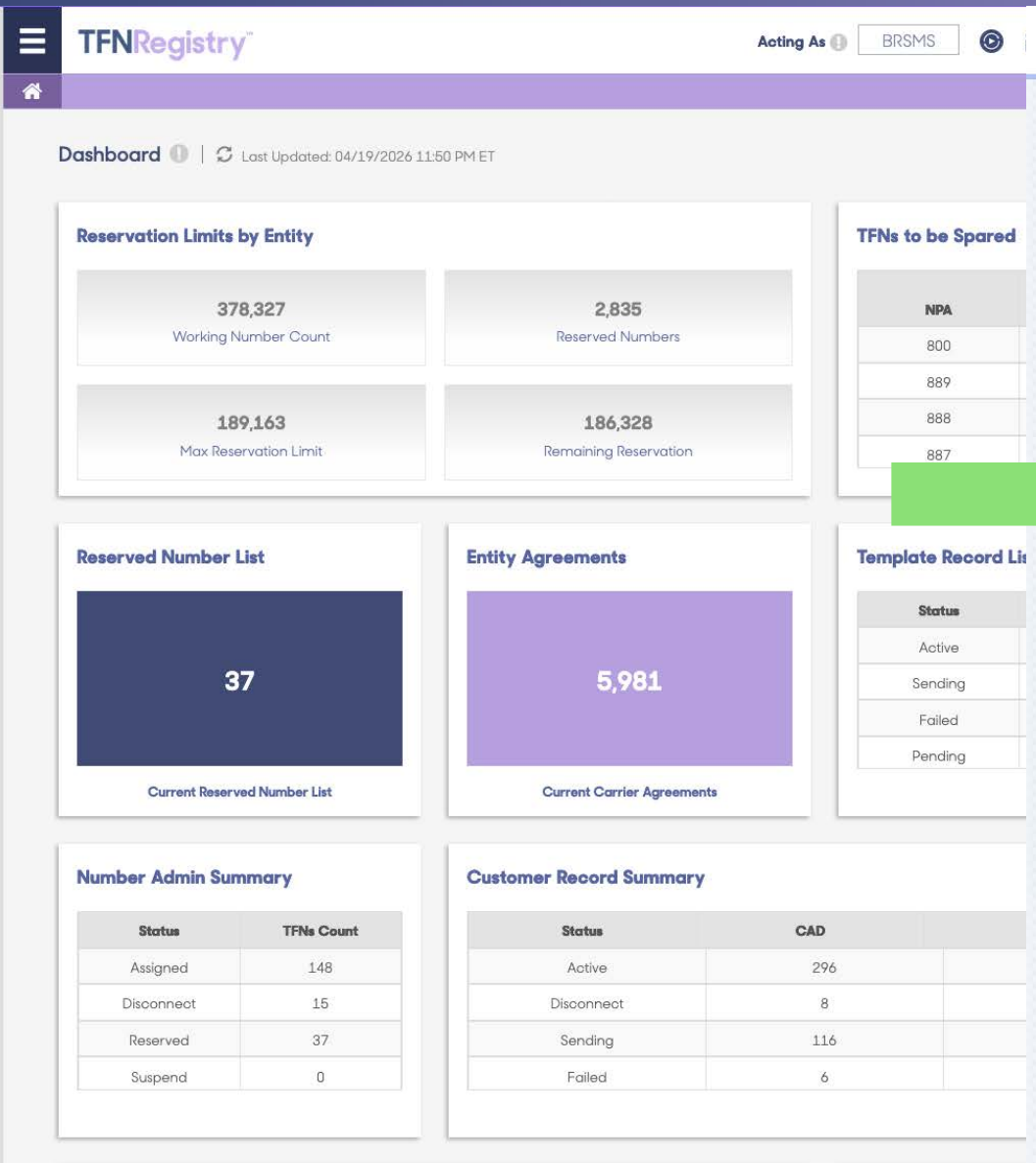

**support.somos.com**

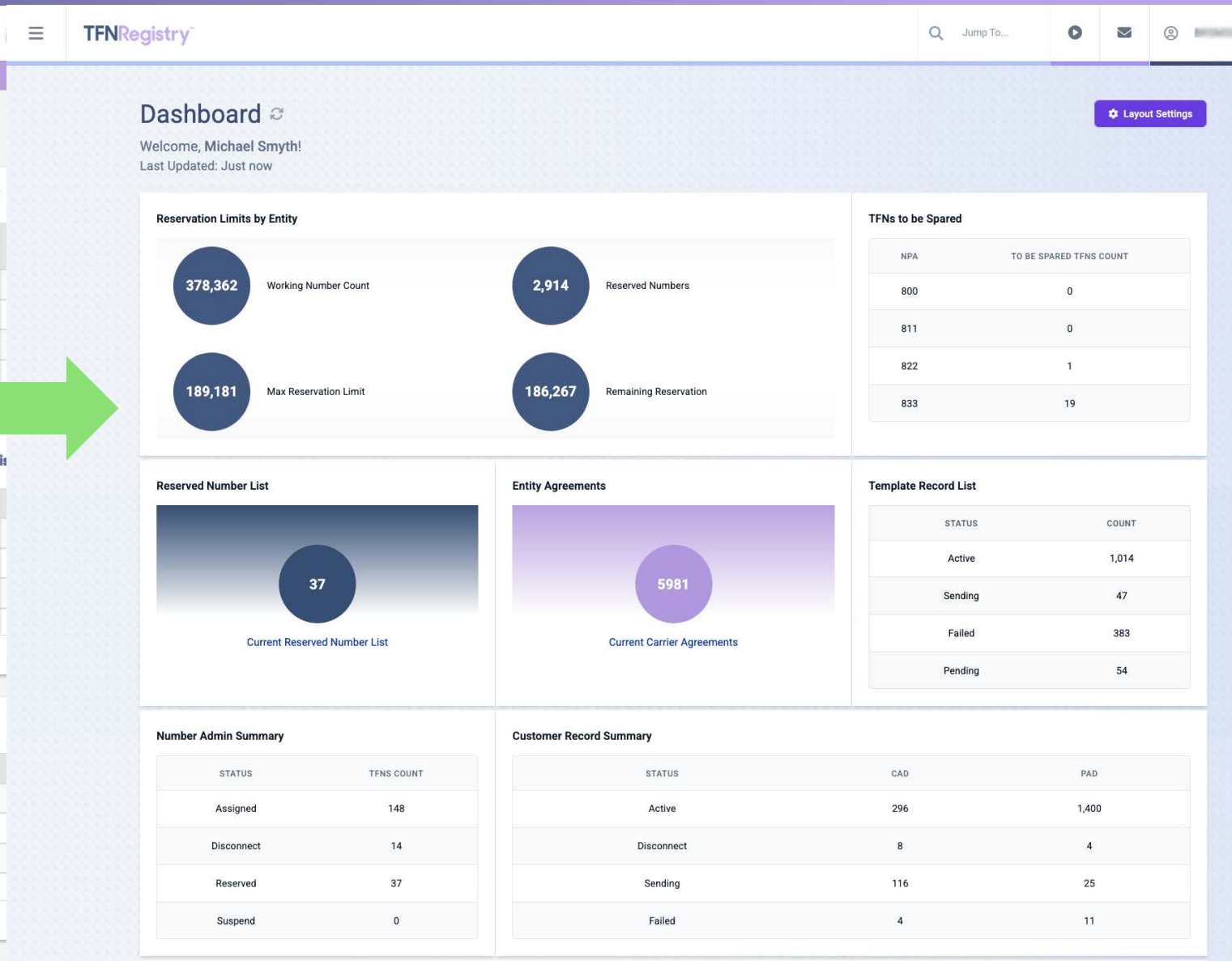
# Changes That Improve Your Experience



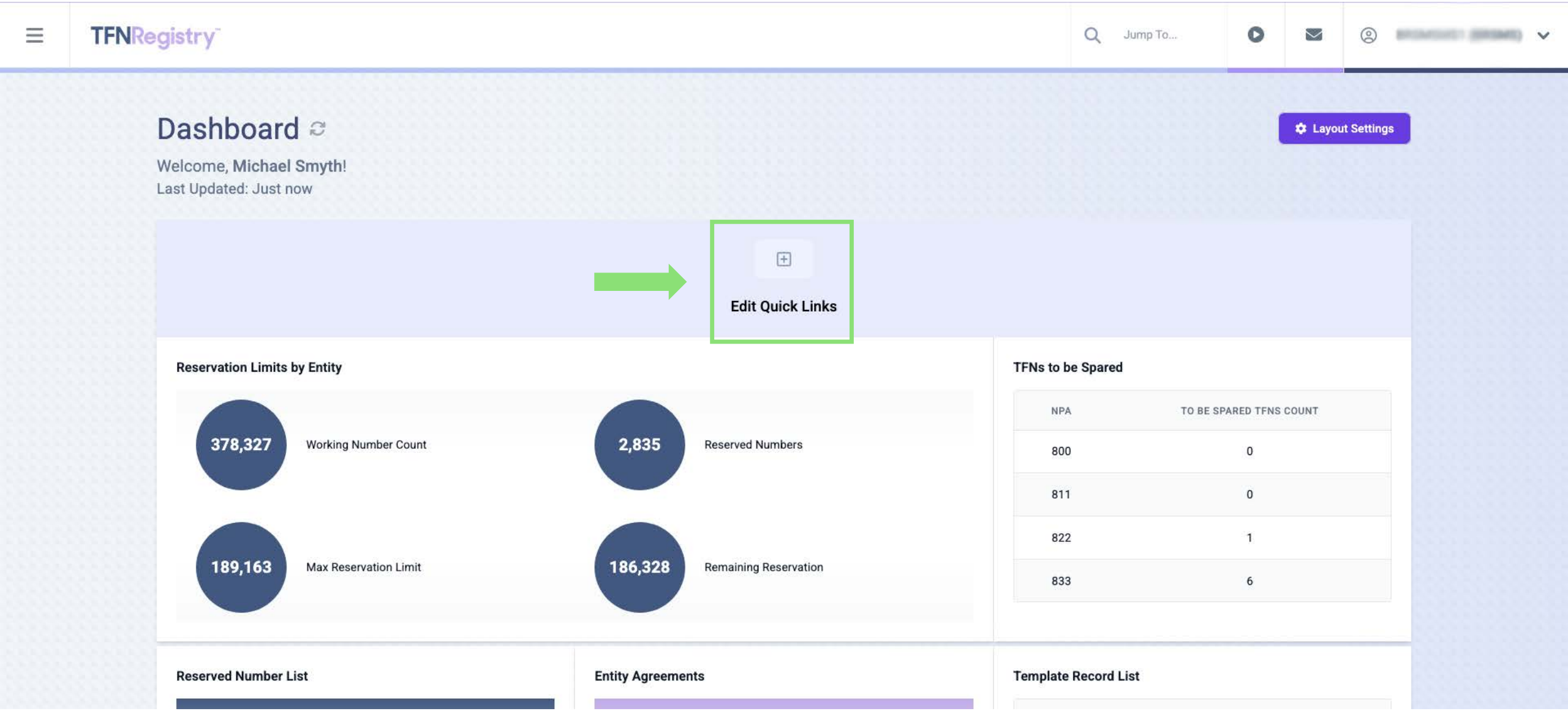

- Technology and security evolution
- Enhanced the look and feel
- Eliminated need to swivel chair
- More intuitive and efficient navigation
- Saving you time

# TFNRegistry™ Refresh

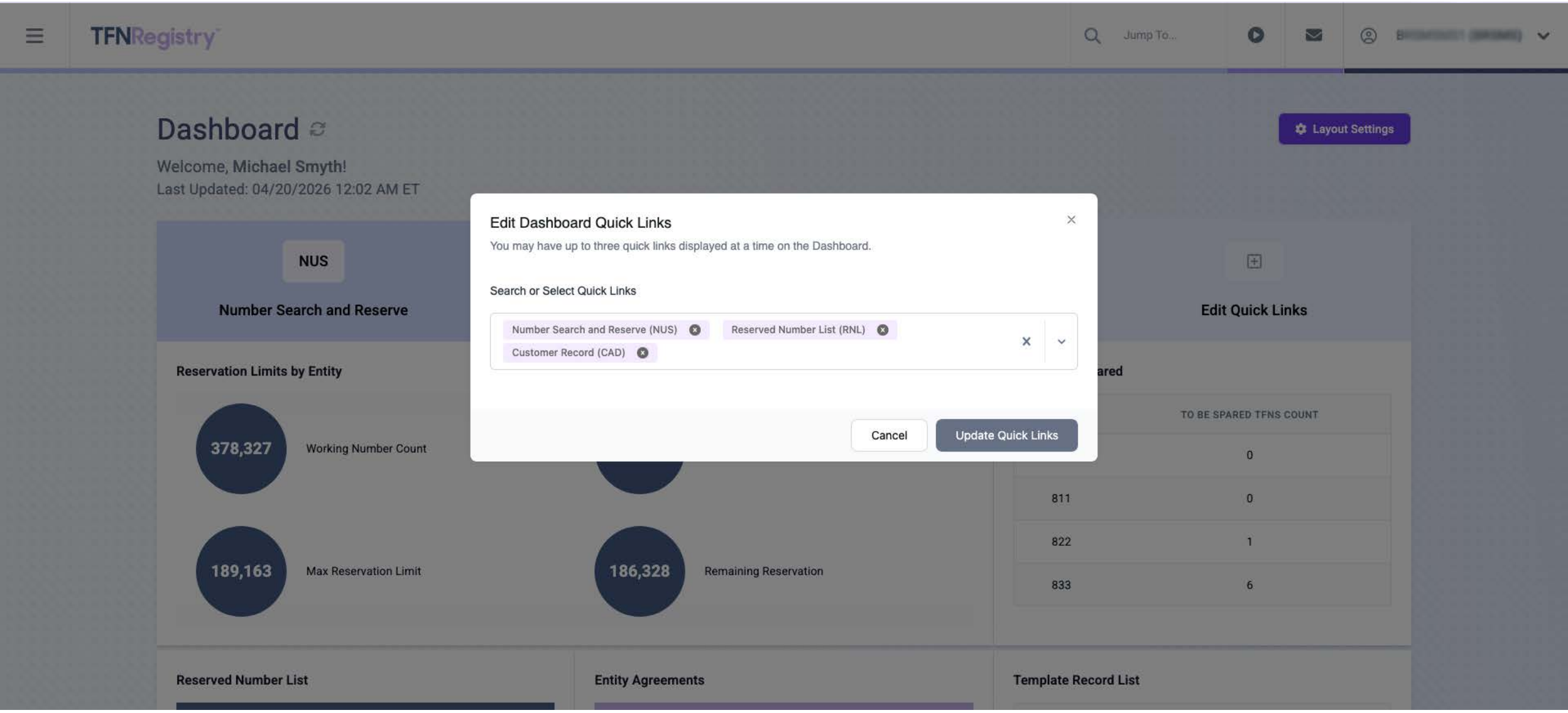


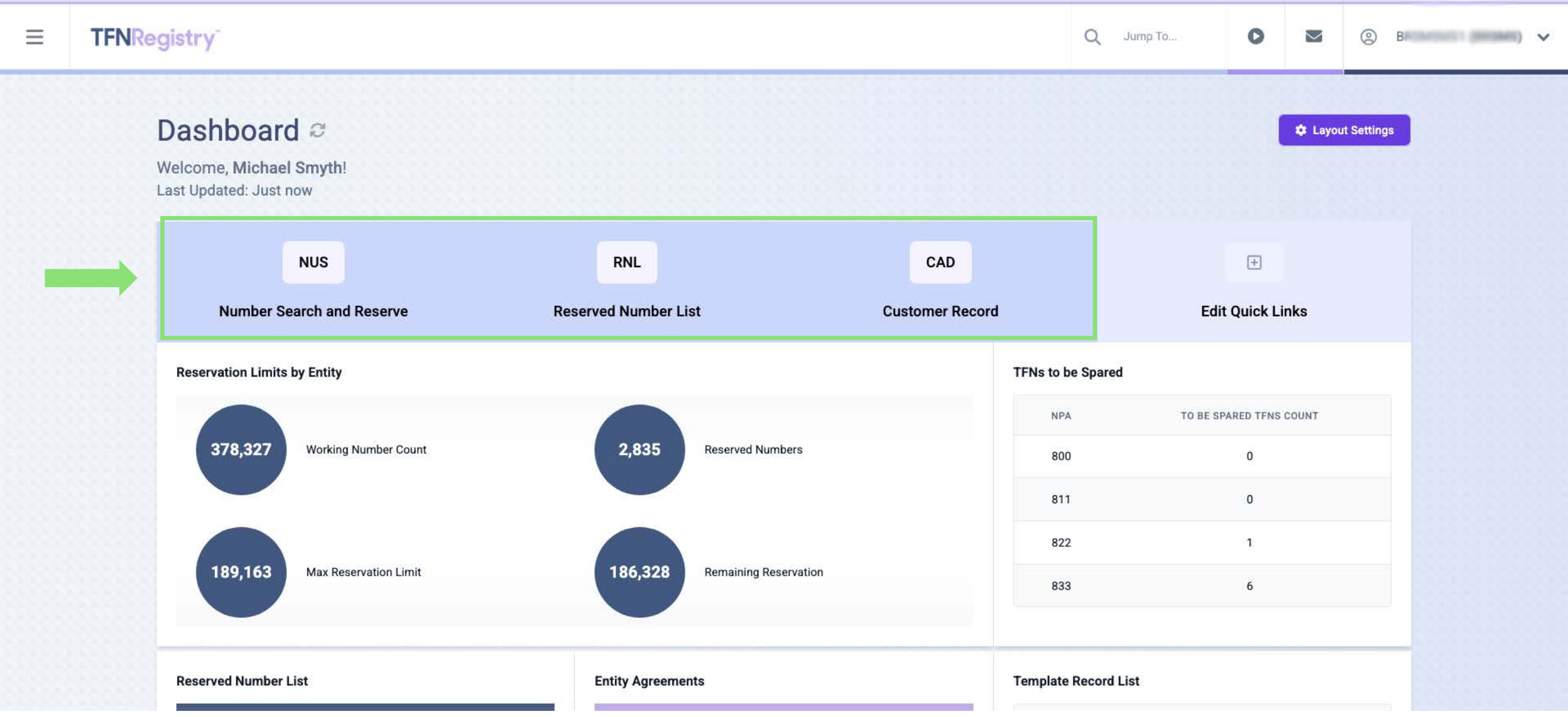
# Dashboard/Quick Links



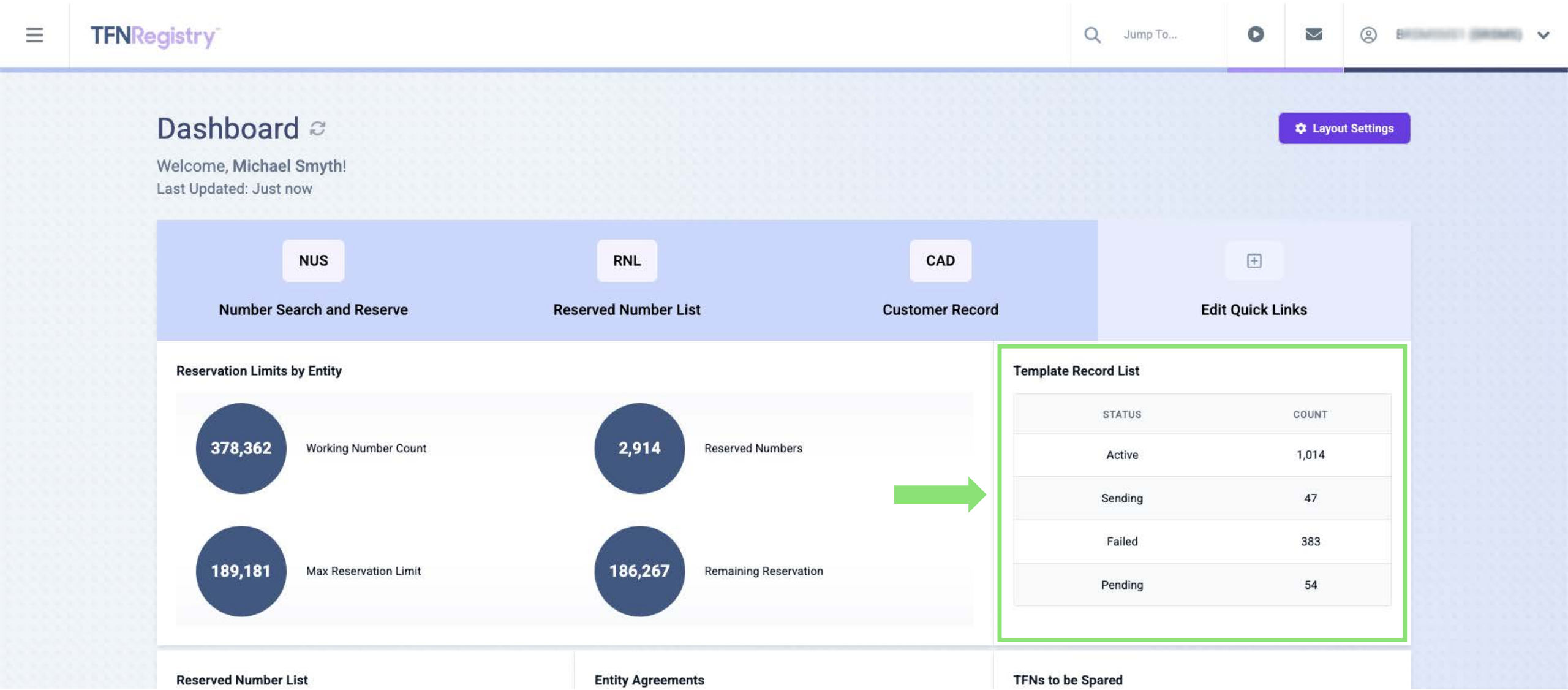
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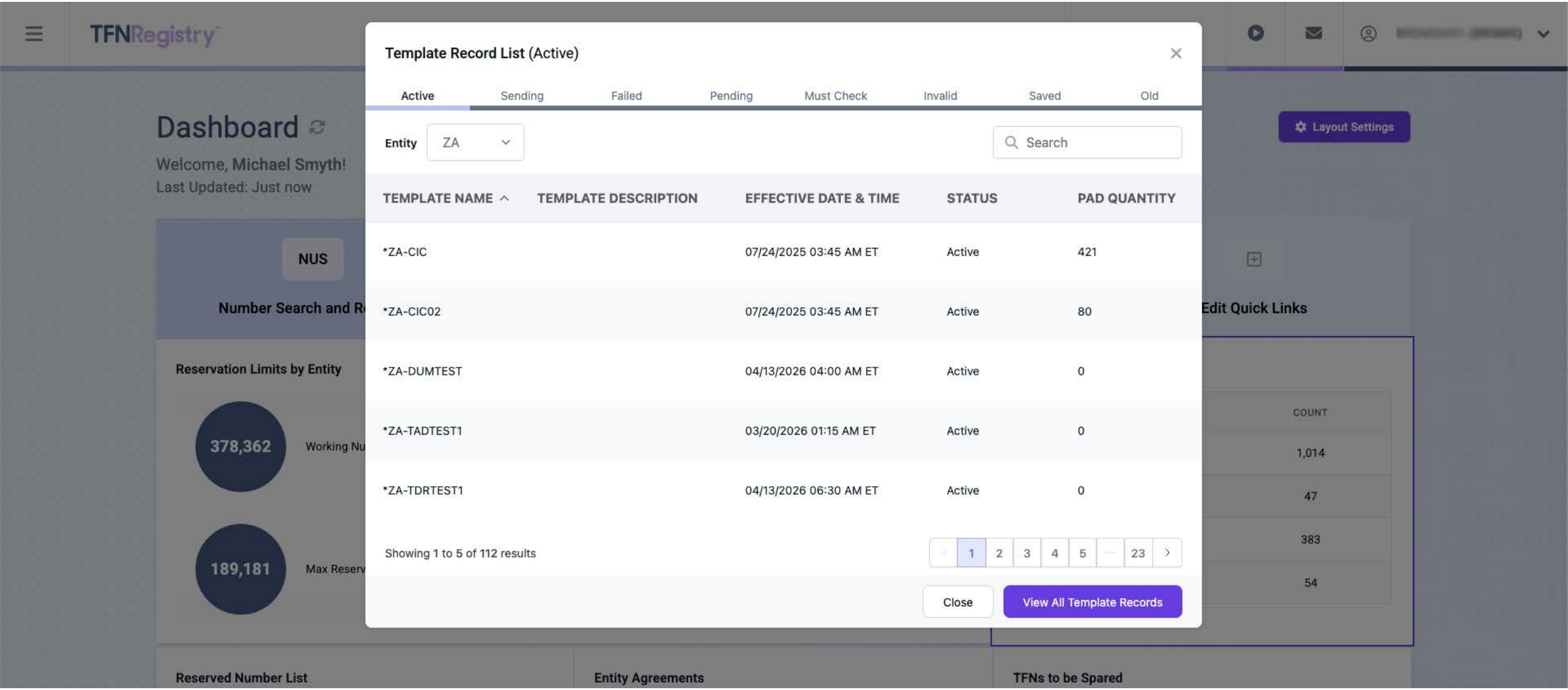
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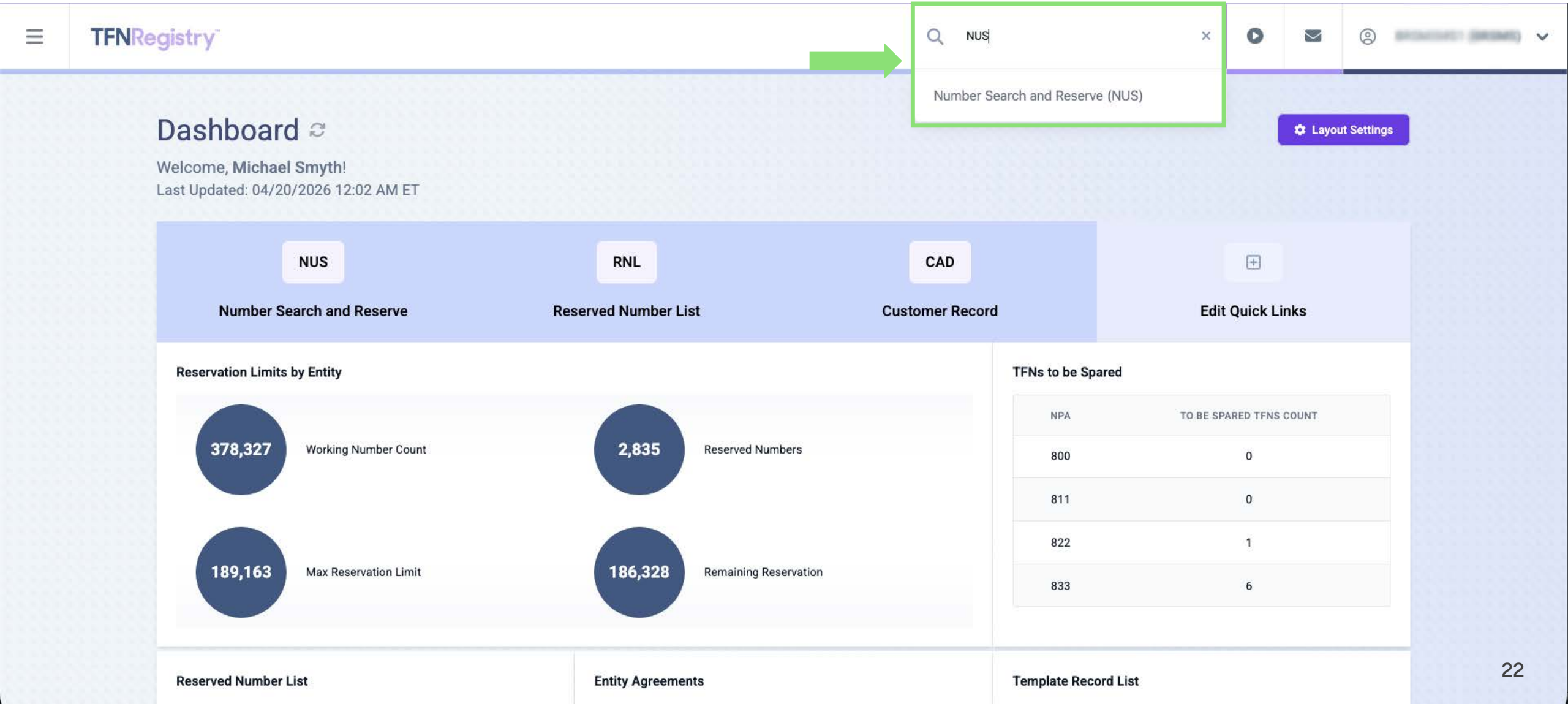
# Dashboard/Template Search



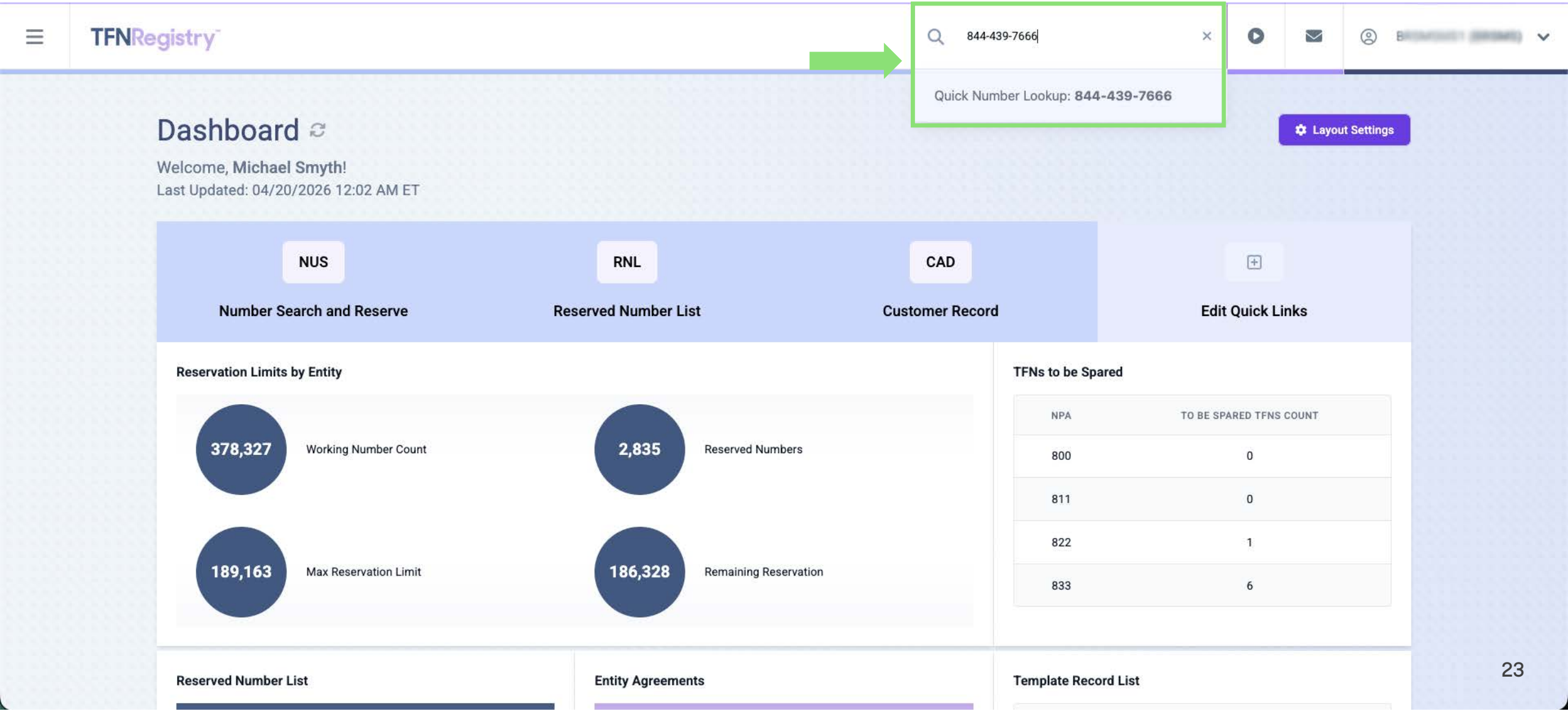
# Dashboard/Template Search



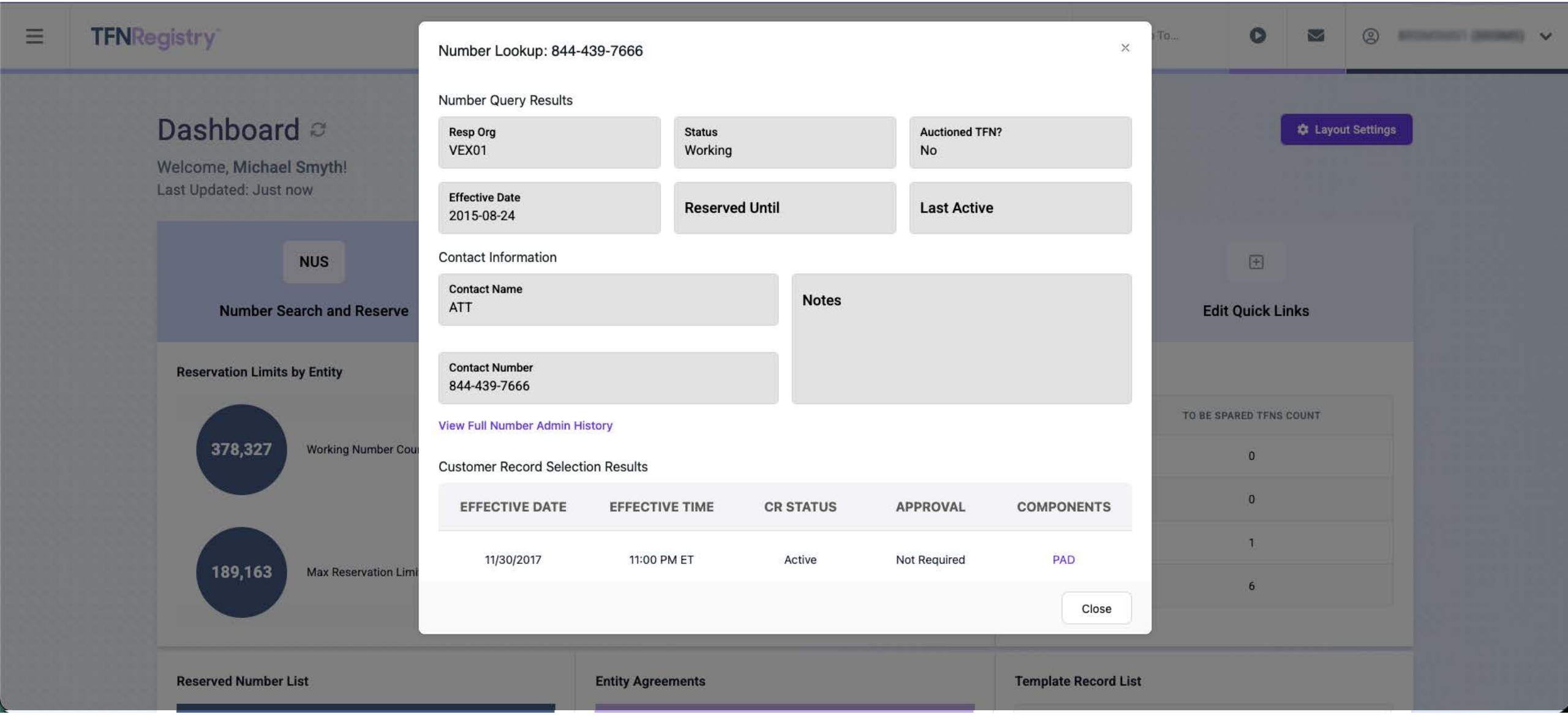
# Jump to/Quick Number Search



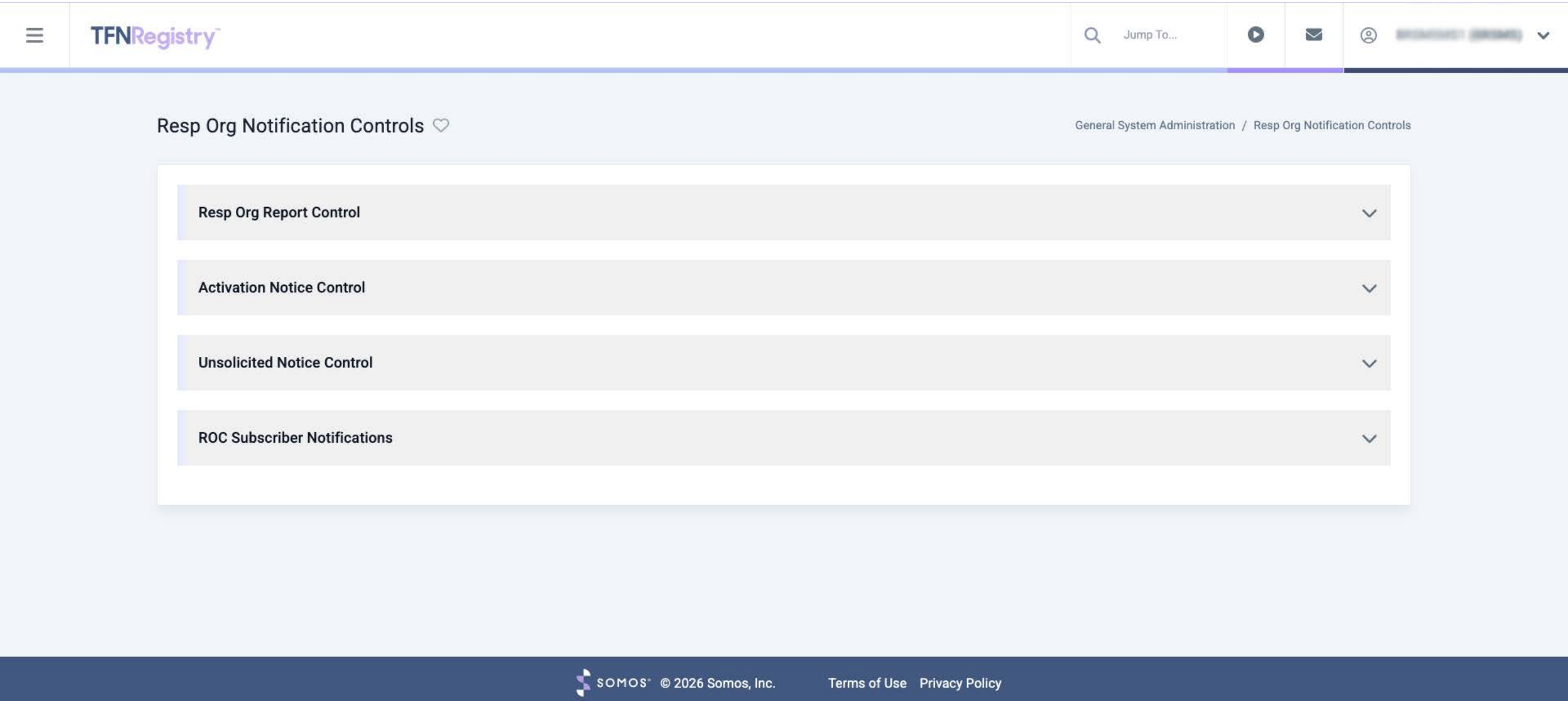
# Jump to/Quick Number Search



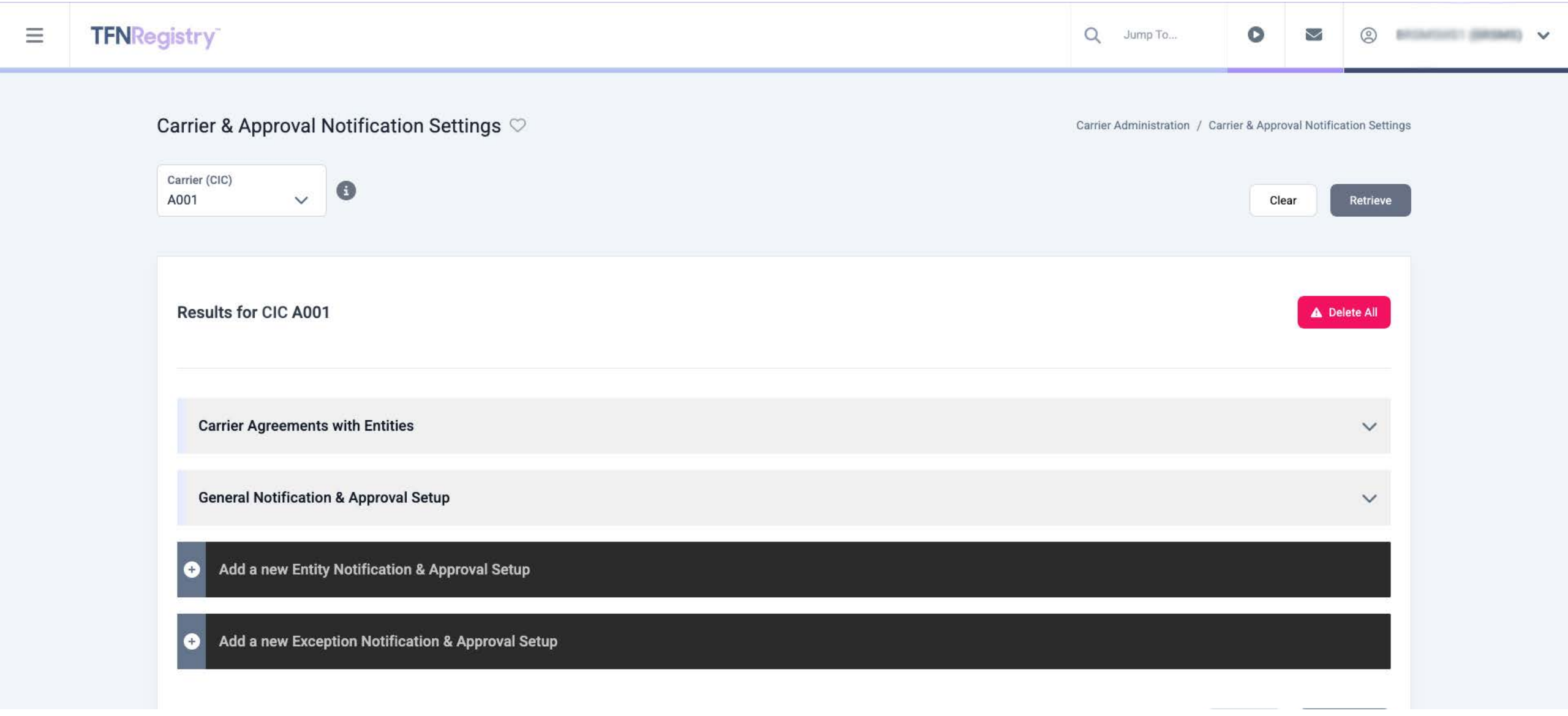
# Jump to/Quick Number Search



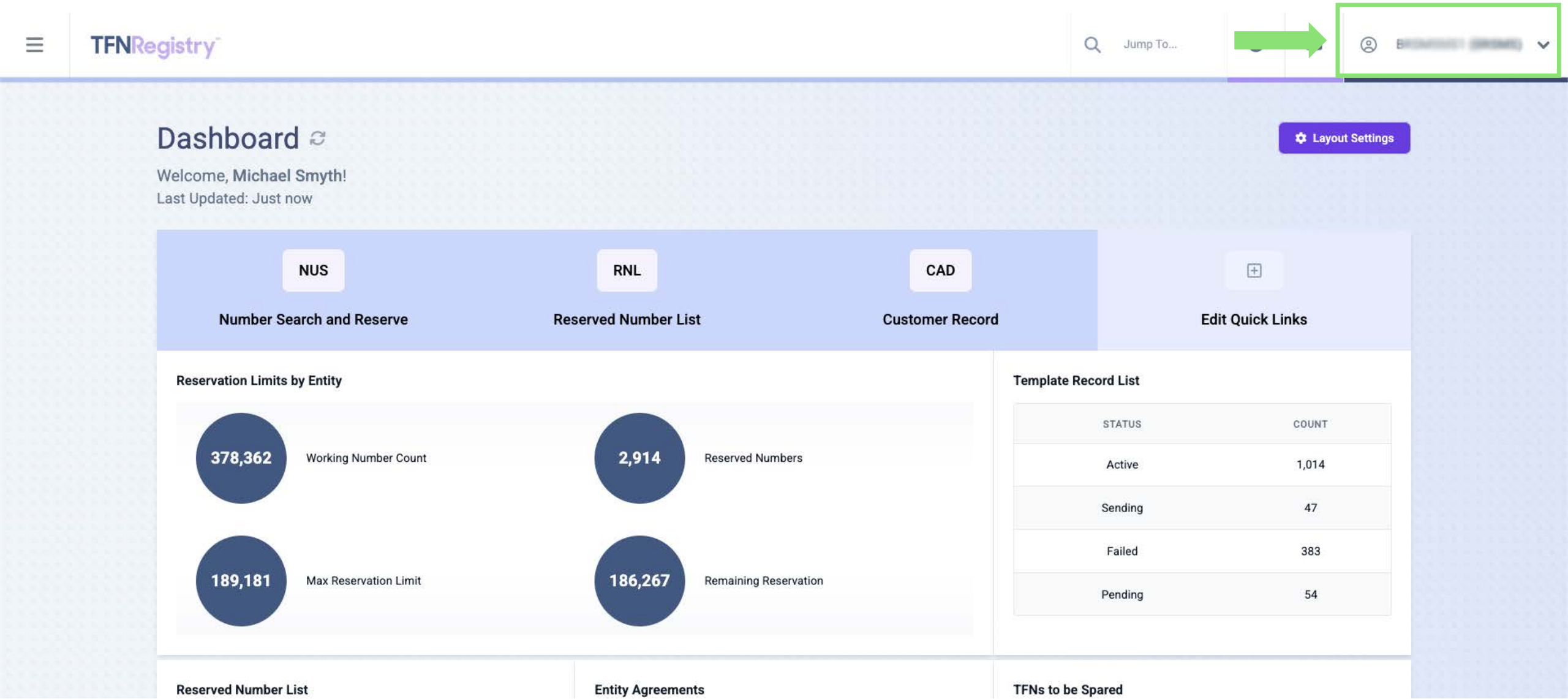
# Combo Screens



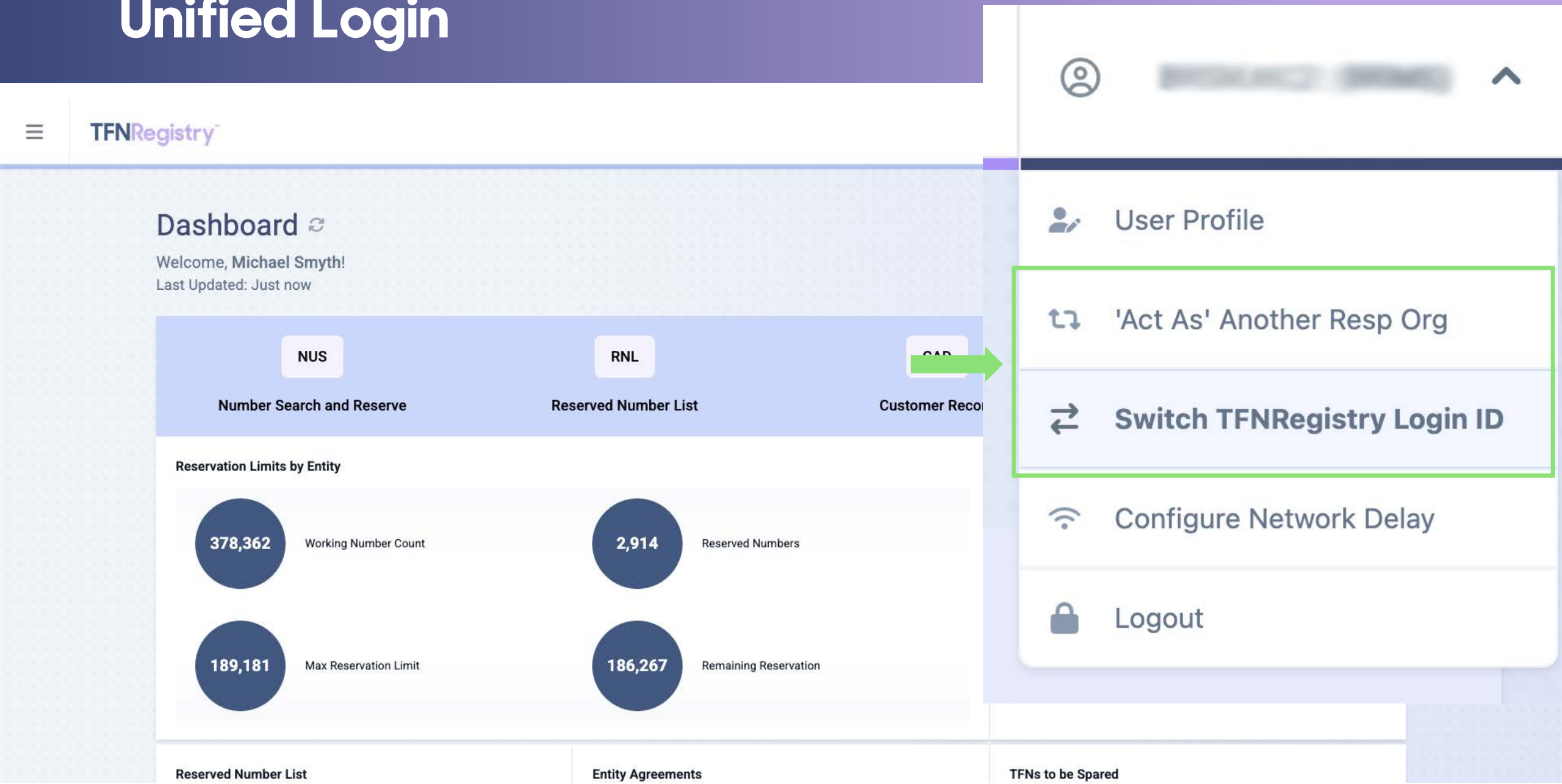
# Combo Screens



# Unified Login



# Unified Login



# A Redesign Built for You

- Informed by the Resp Org community
- Built on familiar workflows
- Continuing to evolve



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# Introducing Somos® Hub



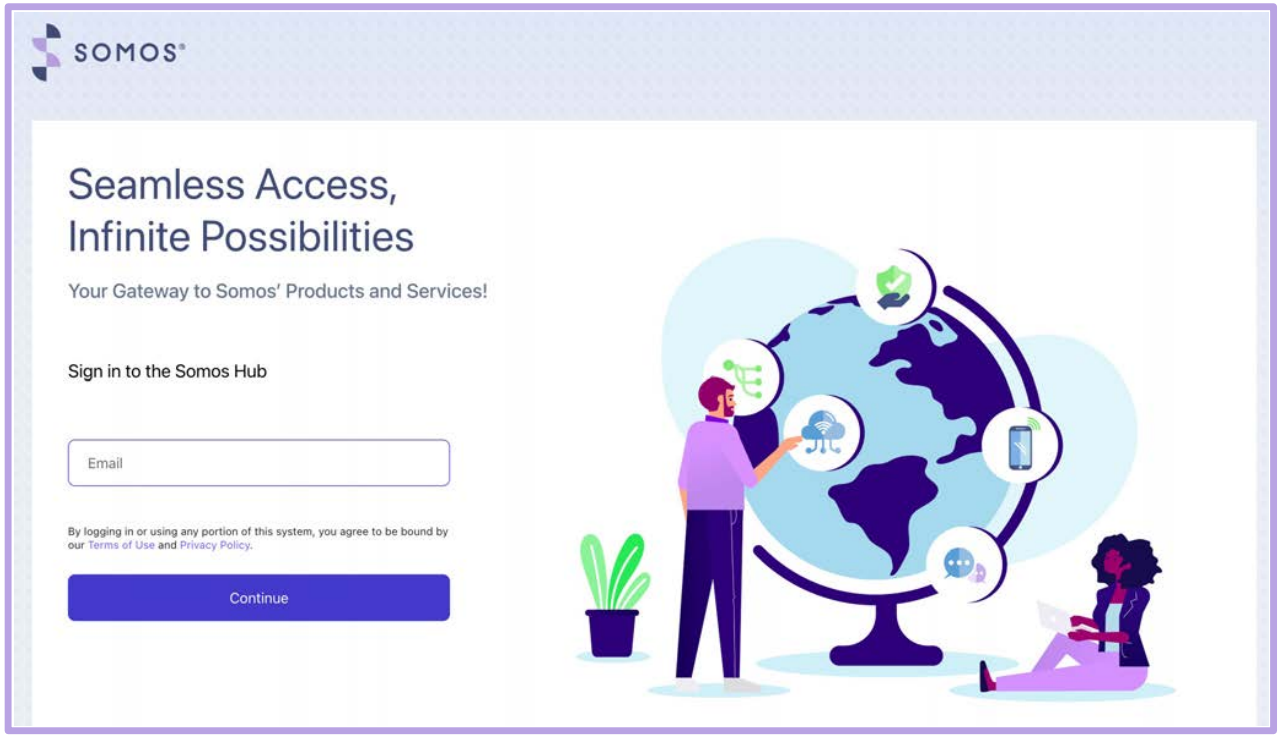
One Hub

One Login

One place for your authorized access to Somos Products

# Accessing Somos® Hub

## LOGIN WITH YOUR EMAIL ADDRESS




## BENEFITS

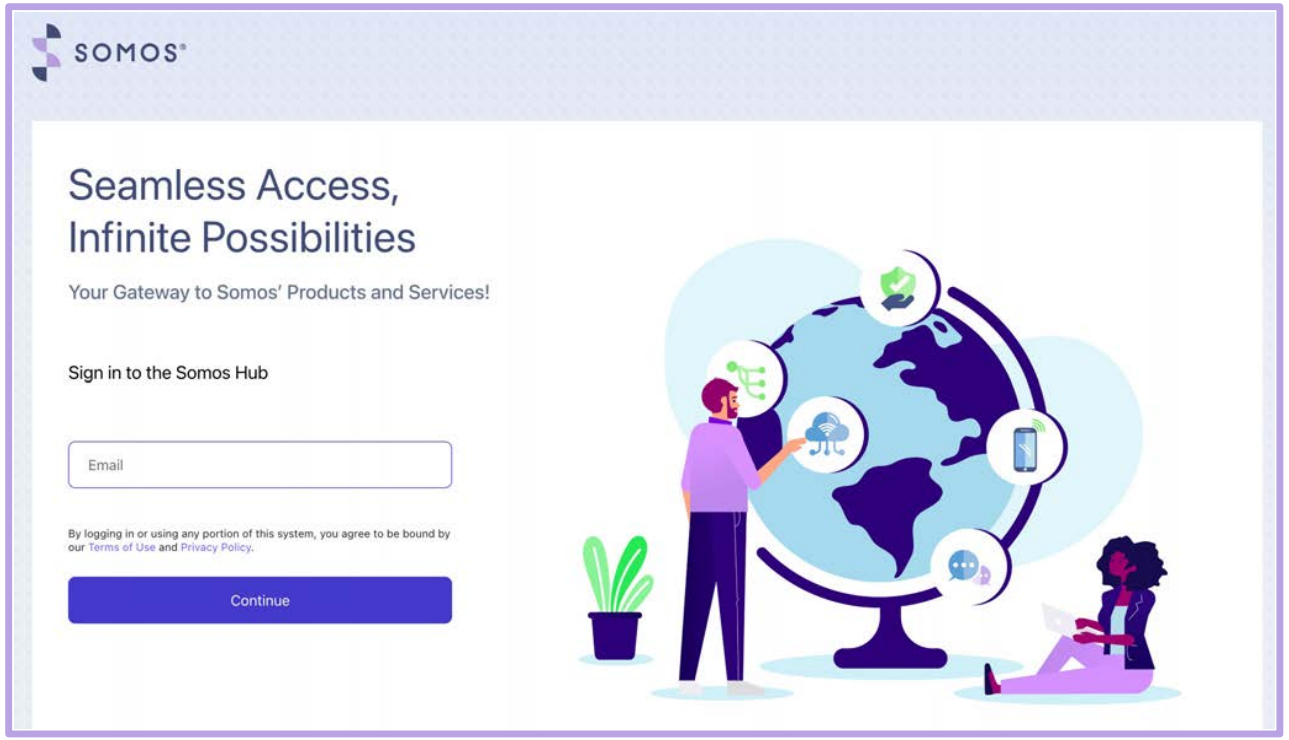
- Simplified login
- Eliminates the need to remember separate Login IDs & passwords
- Eliminates risks associated with shared or group logins
- Supports Multi-Factor Authentication (MFA) for added data security
- Aligns with login best practices

# Individual Email Addresses

| UNIQUE EMAIL EXAMPLES | |
|---|---|
| tollfree@email.com | ✗ |
| janedoe@email.com | ✓ |
| operations@resporg.com | ✗ |
| rebecca@somos.com | ✓ |

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# Email Address is Key



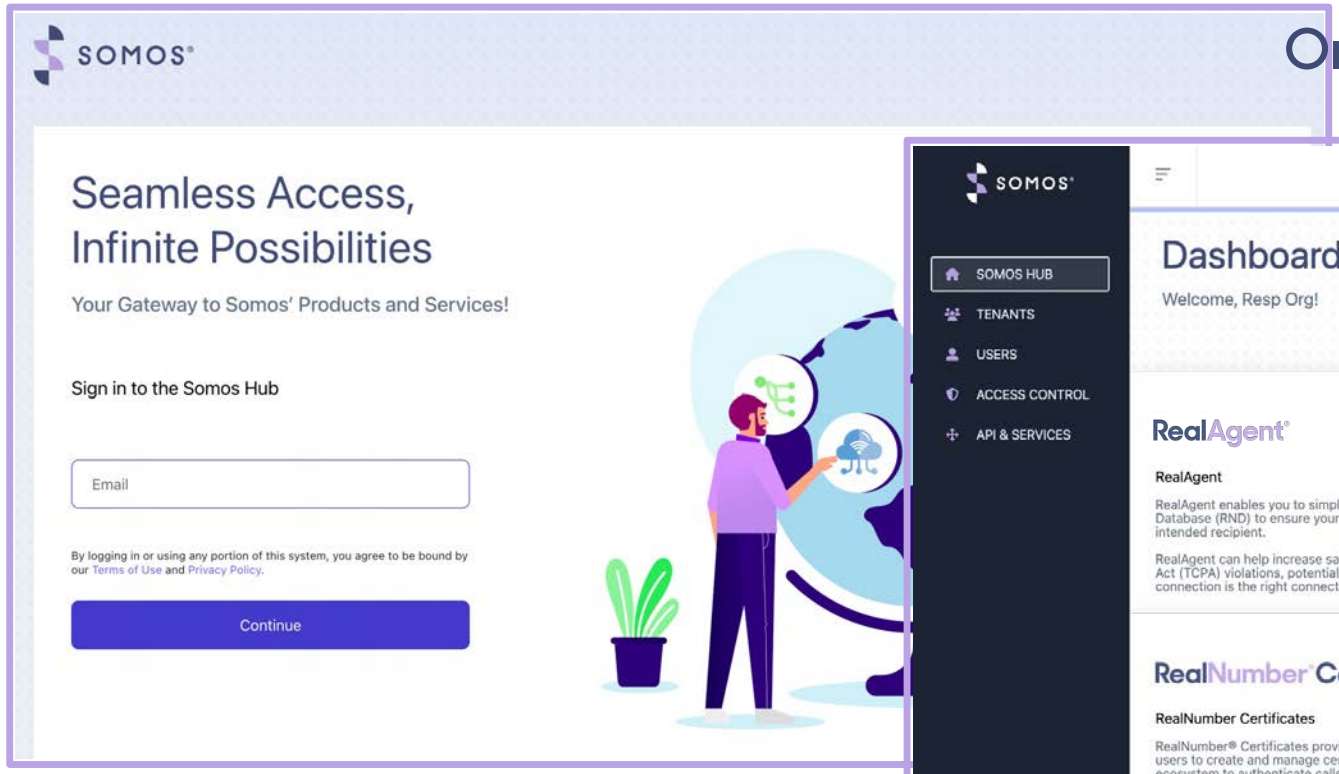

- Login with your individual email address
- We will automatically migrate your account information from Secure Portal to Somos Hub
- Your Somos Hub account will use the email address on record in Secure Portal

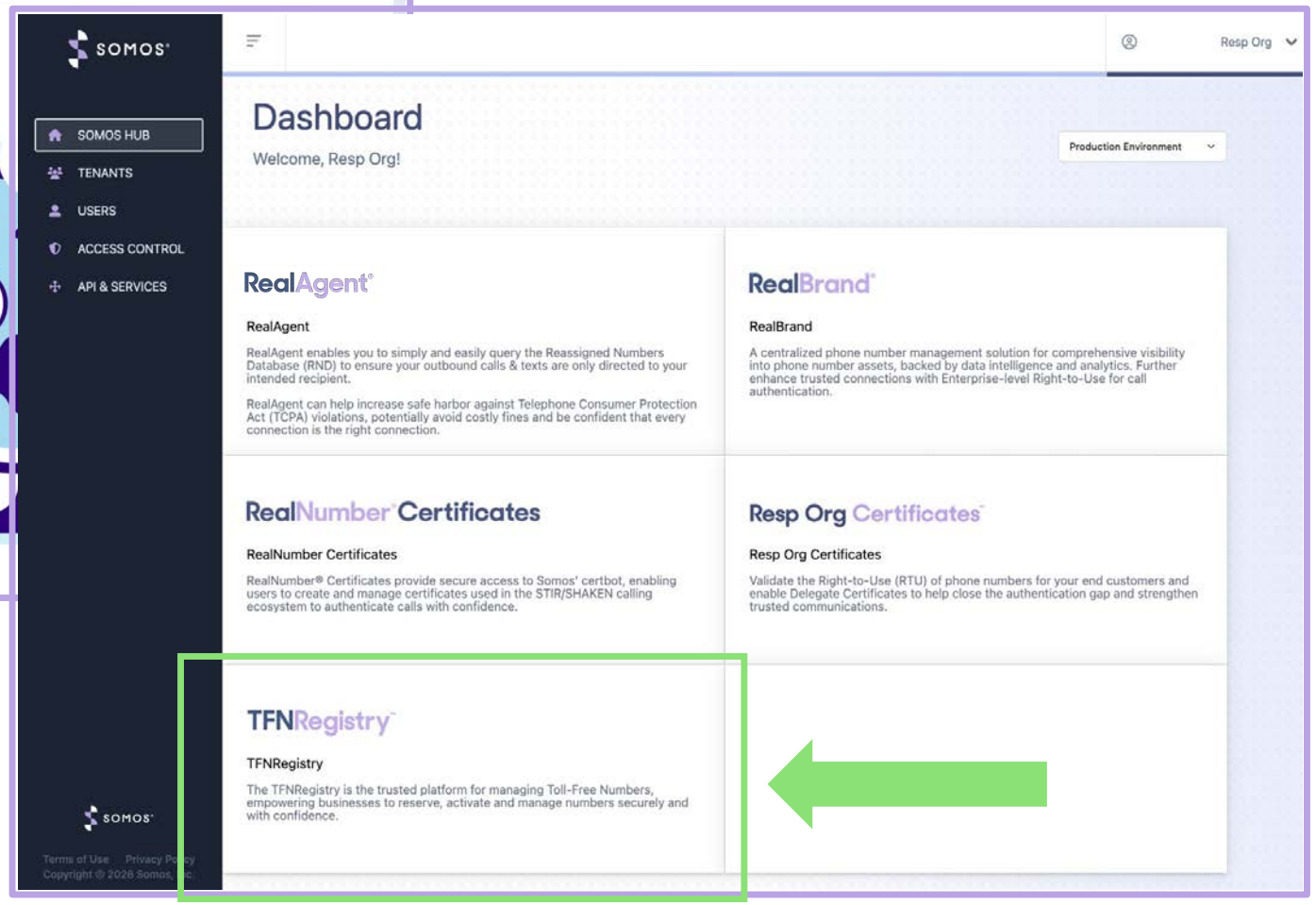
**Please review & update the email address associated with your current TFNRegistry Login IDs in Secure Portal.**

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# Somos Hub® Dashboard

One dashboard for a seamless experience!




Note: Billing will stay on Secure Portal

# Update Your Information




Review & update your company & entity information in Secure Portal

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# API Users



API KEY



LOGIN ID &
PASSWORD

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# API Users

Functionality of the APIs will not change

Recommend setting up an API Key if you are not currently using one

⬇

Reach out to help@somos.com to get started

Authentication for your APIs will change if you are not using an API Key

⬇

You will update your API to your Somos Hub login password

All API Users will need to setup a Somos Hub account

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# Learn More at Our API Webinar!

## TFNRegistry™ Migration:
## Steps to Achieve API Readiness

**MAY 13 | 2:00 – 2:30 PM ET**



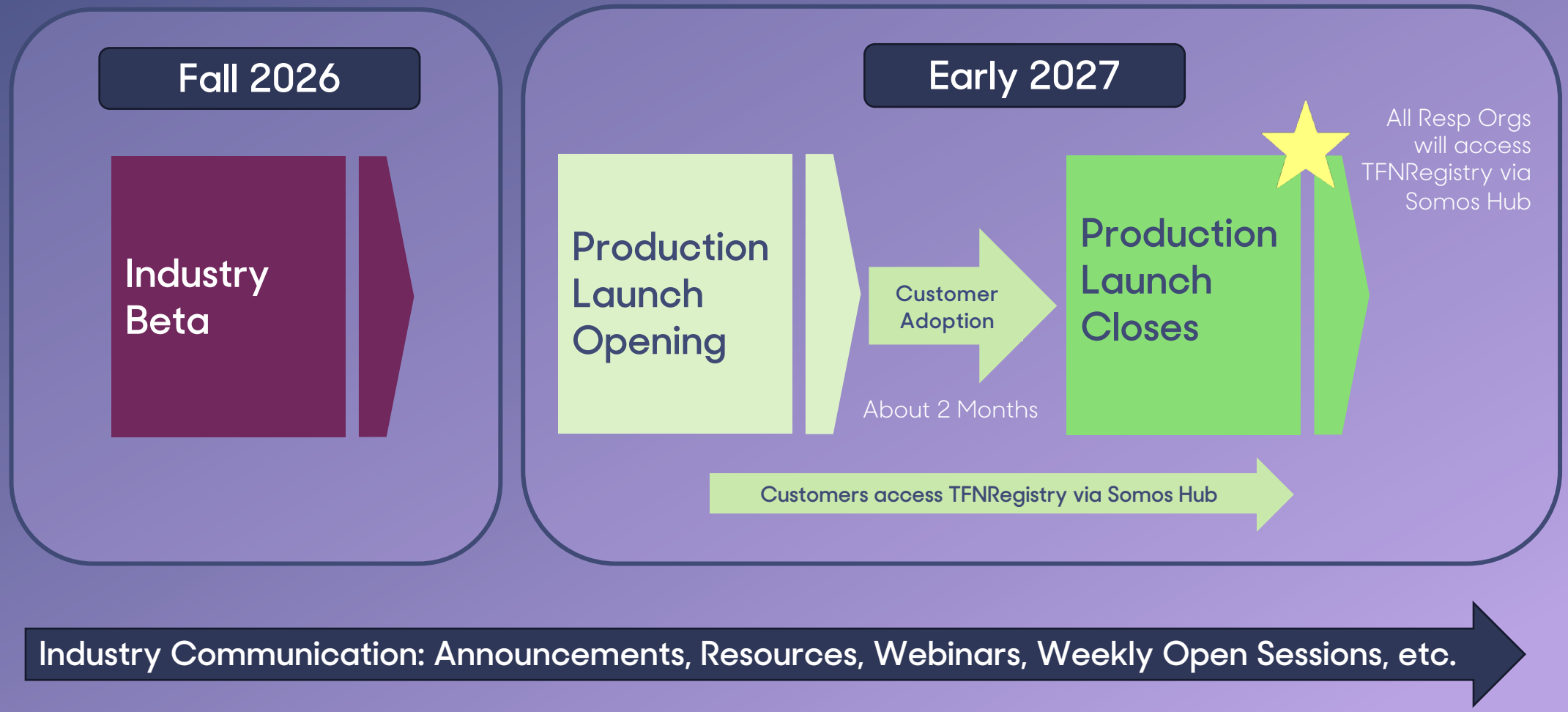
SUDHAKAR DONEPUDY



PAWAN TRIPATHI

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# TFNRegistry™ Migration Roadmap




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# CONNECT WITH US!

help@somos.com

844.HEY.SOMOS, Option 1



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# ATTEND OUR UPCOMING WEBINARS!

- TFNRegistry™ API Readiness
- Beta Kickoff

Find out more info at
www.somos.com/events

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# TFNRegistry™ 2027!



The TFNRegistry innovation journey: transforming the way you work every day!